



JUCY NEW ZEALAND PICK UP AND DROP OFF INSTRUCTIONS

UPDATED: 01 FEB 2022

AUCKLAND AIRPORT

ADDRESS:	17 Brigade Road, Mangere, Auckland 2022
RESERVATIONS:	0800 399 736
PHONE:	+64 9 374 4360
HOURS:	8:30am - 4:00 daily
BRANCH CLOSED:	Christmas Day

WHEN WE'RE OPEN: PICK UP AND DROP OFF

FREE SHUTTLE

AIRPORT PICK UP

- Our free JUCY shuttle can collect customers from either the domestic or international terminal. The shuttle runs on demand and customers can call JUCY on 0800 399 736 or +64 9 374 4360 to request the shuttle.
- The first shuttle departs the branch at 8:30am. The last shuttle departs the branch at 3:45pm
- On arrival, customers can call JUCY on 0800 399 736 or +64 9 374 4360 to request the shuttle.
- The shuttle meeting points:
 - **International Terminal:** By door 11. To get there, proceed to the International Arrivals area, exit at the doors to the right of McDonald's, and wait outside.
 - **Domestic Terminal:** : Off- Airport Pick Up Area. To get there, exit the terminal out of door 9 and proceed across the pedestrian crossing to the furthest pick-up lane.

AIRPORT DROP OFF

After customers have returned their vehicle to the JUCY branch, they can catch the free JUCY shuttle to Auckland international or domestic terminal.

We recommend customers return vehicles at least 45 minutes before they need to be at the airport. The last shuttle departs our branch at 3:45pm.

TAXI

For a reliable taxi service, phone Discount Taxis on 09 529 1000.

To/from Auckland City: Approx. \$45 (20km / 30min)

SKYBUS

Catch the SKYBUS from Auckland City to Auckland Airport, then catch the free JUCY shuttle from Auckland Airport to the JUCY branch. For more information, visit skybus.co.nz or phone 0800 SKYBUS (0800 759287).

WHEN WE'RE CLOSED: PICK UP AND DROP OFF

After-hours pickups are temporarily unavailable until 01 Mar 2022.

A \$40 fee applies for afterhours and the shuttle service is not available.

PICK UPS

1. Head to the bus stand outside the terminal and catch the white and blue Park n Fly bus.
2. Park N Fly buses run on demand from both terminals. No reservation is necessary.
3. Once you reach the Park N Fly car park, show the staff member at the Kiosk your license & rental agreement copy
4. They will give you your JUCY keys and your after-hours envelope with all the information you need regarding your JUCY Reservation.
5. If you fail to collect the car before 8:00am the next day, you will be charged a late fee of \$25.

You can also contact Park N Fly directly at 0800 747 227 or email book@parknfly.co.nz

DROP OFFS

1. The customer can park the vehicle on the street (Rennie Drive) near our JUCY branch location.
2. They can return the keys into the Key Drop Box located on the gate post.
3. The vehicle must be returned clean and tidy as per the terms and conditions.
4. Please ensure:
 - Vehicle is refueled
 - All electrical items are turned off
 - All windows and sunroof are closed
 - All rubbish has been removed
 - Doors are closed and locked

If you have any questions, feel free to give us a call or email us.

PHONE: 0800 399 736 **EMAIL:** res@jucyworld.com

CHRISTCHURCH AIRPORT

ADDRESS: 157 Orchard Road, Mustang Park

RESERVATIONS: 0800 399 736

PHONE: +64 9 374 4360

HOURS: 8:30am - 4:00pm daily

BRANCH CLOSED: Christmas Day

WHEN WE'RE OPEN: PICK UP AND DROP OFF

FREE SHUTTLE

AIRPORT PICK UP

- Our free JUCY shuttle can collect customers from either the Christchurch Airport Domestic or International terminal. The shuttle loops every 30 minutes and takes about 15 minutes to get to the JUCY Customer Centre.
- First shuttle from Airport leaves at 8:45am and the last pick up shuttle leaves the airport at 3:45pm.
- Call and request the shuttle by phoning JUCY on 0800 399 736 or +64 9 374 4360.
- The shuttle meeting points:
- **International Terminal:** Proceed past the check-in hall to the domestic end of the terminal (ground floor). Exit out of door 1 or 2 and walk straight ahead to the shuttle pick up area.
- **Domestic Terminal:** Go down to the ground level and proceed past the check-in hall to the domestic end of the terminal (ground floor). Exit out of door 1 or 2 and walk straight ahead to the shuttle pick up area.

AIRPORT DROP OFF

- The JUCY shuttle is available to drop customers off at Christchurch International or Domestic Terminal, after returning their vehicle to the JUCY branch.
- The last shuttle departs JUCY at 3:45pm.

TAXI

For a reliable taxi service, phone Green Cabs on 0800 GO GREEN (0800 46 47336).

- To/from Christchurch City: Approx. \$50 (10km / 20min)

BUS

- To get to the airport, catch the Purple Line bus, or number 29 Airport bus, from Platform C of the Christchurch Bus Interchange (corner of Lichfield St and Colombo St). From the airport, catch our free JUCY Shuttle to the branch.

WHEN WE'RE CLOSED: PICK UP AND DROP OFF

After-hours pickups are temporarily unavailable until 01 Mar 2022.

A \$40 fee applies for afterhours and the shuttle service is not available.

PICK UPS

1. Your afterhours car will be parked at JUCY Snooze. Make your way to JUCY Snooze at 5 Peter Leeming Road, Harewood, Christchurch 8053. It's a 15-minute walk from the Airport.
2. Present your driver's license and a copy of your Rental Agreement to the reception staff at JUCY Snooze reception to collect the keys to your JUCY Car.
3. Your car key tag will display the registration plate number of your vehicle, and you can find the car in the parking area.

DROP OFFS

1. Park in the drop off area at the JUCY branch.
2. Return the keys into the Key Drop Box.
3. The vehicle must be returned clean and tidy as per the terms and conditions.

4. Please ensure:
Vehicle is refueled

All electrical items are turned off

All windows and sunroof are closed

All rubbish has been removed

Doors are closed and locked

If you have any questions, feel free to give us a call or email us.

PHONE: 0800 399 736 **EMAIL:** res@jucyworld.com

QUEENSTOWN AIRPORT

ADDRESS: 52 Grant Road, Frankton, Queenstown

RESERVATIONS: 0800 399 736

PHONE: +64 9 374 4360

GENERAL HOURS: 8:30am - 4:00pm daily

BRANCH CLOSED: Christmas Day

WHEN WE'RE OPEN: PICK UP AND DROP OFF

PICK UPS

COMING FROM QUEENSTOWN AIRPORT:

- Our free JUCY shuttle can collect customers from the Queenstown Airport. Shuttle runs on demand and can be requested by calling our free phone 0800 399 736 and it takes about 10-15 minutes (depending on traffic). Shuttle runs between 8:30am - 3:45pm.
- **Shuttle meeting point:** Follow the signs to shuttle/car rental pick up, it is located next to Jetstar check in. Also there is a free phone available to call our branch (below map).

COMING FROM CITY:

Our branch is near the Airport. This is about 7km (10 mins drive, traffic dependent) from the town. A taxi costs around \$30, or customers can catch the number 1 bus from 27 Camp Street to Queenstown Airport. From the airport, you can catch the free JUCY shuttle to branch.

DROP OFFS

On arriving at the branch (52 Grant Road), follow the signage directing you where to park your vehicle.

Ensure the vehicle and all belongings and rubbish have been removed.

A JUCY crew member will assist with vehicle return.

SHUTTLE MAP



If you have any questions, feel free to give us a call or email us.

PHONE: 0800 399 736 **EMAIL:** res@jucyworld.com

WHEN WE'RE CLOSED: PICK UP AND DROP OFF

After-hours pickups are temporarily unavailable until 01 Mar 2022.

A \$40 fee applies for afterhours and the shuttle service is not available.

PICK UPS

1. Arriving by plane? Your Green Cab taxi driver will meet you at the gate and take you to our branch (Don't worry, we will cover the costs!)
2. Already in Queenstown? Please make your own way to our JUCY Queenstown Airport branch
3. Key lockboxes are attached to the fence on the left-hand side of the building.
4. Locate your box (last name label on box).
5. Enter your 4-digit code (last 4 digits of your Rental Agreement number).
6. Your key tag will display the registration plate number of your vehicle.
7. Your vehicle is parked in front of the lock boxes.

IMPORTANT: Please provide us with the flight number so we can make sure the taxi driver is waiting for you when you arrive! Alternatively, if you can't locate the driver, just call Green Cabs on 0800 767 673.

DROP OFFS

1. On arriving at the branch (52 Grant Road), follow the signage directing you where to park your vehicle.
2. Return the keys into the Key Drop Box located inside the green shed. This is clearly signposted.
3. Vehicle must be returned clean and tidy as per the terms and conditions.
4. Please ensure:
5. Vehicle is refueled
 - All electrical items are turned off
 - All windows and sunroof are closed
 - All rubbish has been removed
- Doors are closed and locked

TAXI

For a reliable taxi service, use below:

- Greencabs 0800 464 7336
- Corporate cabs +64 9 377 0773

IMPORTANT INFORMATION

WHEN WE'RE OPEN

- **Last Pickup & Drop off times** : For Cars is 30 minutes before closing time & Campervans is 1 hour before closing time.
- **Free Shuttle Transfer** : Free shuttle service available to/from Auckland Airport, Christchurch Airport and Queenstown Airport to JUCY Rental place in respective location.

WHEN WE'RE CLOSED

- **After-hours** : Available for cars & campers at all locations. A \$40 fee applies for after-hours pick ups.
- **Shuttle Transfer**: We do not operate shuttle service outside of office hours, so you will need to make your own way to the branch.

PICK UP

- After-hours pickups are temporarily unavailable until 01 Mar 2022
- After-hour collections must be approved by JUCY and are subject to availability and completion of paperwork by main hirer.
- JUCY will charge the customer's credit card for the total amount/balance due for the hire, once the booking has been confirmed, (credit card fees apply). JUCY will not charge the customer's credit card if the booking has not been confirmed.
- The customer agrees to pay the After-hours Pick Up Fee.
- JUCY will provide the customer with the Rental Agreement and other After-hours documents (via email). The customer must sign the Rental Agreement and return it to the Reservations team within 48 hours prior to pickup.

DROP OFF

- After-hour drop offs must be approved by JUCY and are subject to availability
- The vehicle will be terminated when the branch opens the following morning
- Any damage caused to a vehicle returned After-hours will still be subject to hirers JUCY Rentals terms and conditions.
- Charges MAY be applicable should damage be found or failure to adhere to the vehicle returns policy.
- When returning your vehicle, please ensure:
 - Fuel is full
 - LPG gas bottles refilled (if applicable)
 - Turn off all electrical items
 - Close all windows and sunroof
 - Take all rubbish
 - Vehicle must be returned clean & tidy as per T&Cs
 - Doors are closed and LOCKED

If you have any questions, feel free to give us a call or email us.

PHONE: 0800 399 736 **EMAIL:** res@jucyworld.com