



Branch location guide



Something special awaits.



Branch location guide



Pre-arrival check-in:

We share your taste for adventure and know that the beauty of self-guided travel is in the serendipity of a journey, the freedom of the open road. But we also know that little details can make all the difference. We do all we can to ensure that time exploring with Star RV is time well spent. To help you get ready to experience this sooner, [check in](#) via our portal before you arrive at the branch.

Star RV pick up information:

Here's what you need to know when collecting during office hours:

- You can collect your Star RV only within branch hours and up to 30 minutes before the branch closing time.
- We do not offer after hours collection.

Star RV drop off information:

- We encourage you to drop off the motorhome at our branches during business hours to avoid any mishaps with the vehicle.
- Should you need to do an after hours drop off, please be advised that this will need prior approval from the Star RV reservations and branch teams.
 - The approval is subject to the individual branch's discretion on the day.
 - If our team approves, after hours drop offs will incur a \$40 fee. (Not available at all branches.)
 - **Note:** Customer will be fully responsible for any damage to the vehicles or parking fees incurred if dropping off after hours. The damage won't be covered under any excess reduction covers.

Airport transfers:

Star RV now provides shuttle transfers from select locations. Please check our New Zealand and Australia branch pages to find out more information on your specific drop off branch.

Address:	25-27 Kinkaid Avenue, North Plympton, SA 5037
Reservations:	1800 875 018
Hours:	8:00am-5:00pm Monday to Friday 9:00am-4:00pm Saturday
Closed days:	Sundays, Christmas Day, Boxing Day, and New Years Day.

Distance from city:

8 kilometres / 4.9 miles

Taxi fare city:

AUD \$20 approx

Distance from airport:

6.6 kilometres / 4.1 miles

Taxi fare airport:

AUD \$15 approx

Airport transfers:

After arriving at the Airport, collecting your luggage, and clearing customs, call Star RV at +64 9 600 1947 and press Option 4 for a free shuttle transfer. Our shuttle only runs during branch hours; the last shuttle leaves the airport 30 minutes before closing time.

Exit the terminal to the left and walk towards the taxi stand across the plaza. You'll see a pedestrian crossing and a red Australian Post box to the left. Wait here for your shuttle to arrive.

Our friends at JUCY share their green and purple vans with us for a speedier shuttle service. So, if you see the JUCY van, hop on board for your free airport transfer service.



Something special awaits.

Address:	771 Kingsford Smith Drive, Eagle Farm, QLD 4009
Reservations:	1800 875 018
Hours:	8:00am–5:00pm Monday to Friday 8:00am–2:00pm Saturday 9:00am–2:00pm Sunday
Closed days:	Christmas Day

Distance from city:

9.1 kilometres / 5.6 miles

Taxi fare city:

AUD \$25 approx

Distance from airport:

7.5 kilometres / 4.6 miles

Taxi fare airport:

AUD \$20 approx

Airport transfers:

After arriving at the Airport, collecting your luggage, and clearing customs, call Star RV at +64 9 600 1947 and press Option 4 for a free shuttle transfer. Our shuttle only runs during branch hours; the last shuttle leaves the airport 30 minutes before closing time.

International airport – take the lift to the ground floor and exit the terminal to the left, following the footpath and signs to the Bus and Coach area. Please wait here for your shuttle to arrive.

Domestic airport – exit the terminal, cross the skywalk, and go down the travellator to B1/B2 on the ground floor to arrive at the waiting point for your shuttle.

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Address:	6-10 Sunshine Avenue, Tweed Heads South, NSW 2486.
Reservations:	1800 875 018
Hours:	8:00am-4:00pm Monday to Friday 9:00am-2:00pm Saturday 9:00am-2:00pm Sunday
Closed days:	Christmas Day, Boxing Day.

Distance from airport:

6.7 kilometres / 4.1 miles

Taxi fare airport:

AUD \$30 approx

Airport transfers:

After arriving at the Airport, collecting your luggage, and clearing customs, call Star RV at +64 9 600 1947 and press Option 4 for a free shuttle transfer. Our shuttle only runs during branch hours; the last shuttle leaves the airport 30 minutes before closing time.

How do I get a shuttle to Gold Coast airport?

Once you have returned your vehicle to our Gold Coast branch you can jump on our complimentary shuttle bus to the airport. Please return your vehicle at least 45 minutes before you need to be at the airport.

IMPORTANT NOTE

Our Gold Coast branch is physically located in New South Wales but operates on Queensland time (AEST). This aligns with the local time zone of Gold Coast Airport (OOL), which is the closest airport to the branch.

If you're arriving at Gold Coast Airport, you can schedule a pick-up for any time after your arrival. However, if you're driving from New South Wales, please ensure your pick-up and drop-off times are scheduled according to AEST. This may involve adjusting for a time zone difference.

We recommend keeping this in mind when planning your booking to ensure a smooth experience.



Something special awaits.

Address:	55 Dutton Street, Portsmith, QLD 4870
Reservations:	1800 875 018
Hours:	9:00am-4:00pm Monday to Friday 9:00am-2:00pm Saturday and Sunday
Closed days:	Christmas Day, Boxing Day and New Year's Day.

Distance from city:

2 kilometres / 1.2 miles

Taxi fare city:

AUD \$10 approx

Distance from airport:

7.5 kilometres / 4.6 miles

Taxi fare airport:

AUD \$20 approx

Airport transfers:

After arriving at the Airport, collecting your luggage, and clearing customs, call Star RV at +64 9 600 1947 and press Option 4 for a free shuttle transfer. Our shuttle only runs during branch hours; the last shuttle leaves the airport 30 minutes before closing time.

Domestic terminal - turn left out of the main entrance and follow the blue line. Walk past the taxi pickups towards the bus pick up bays. Wait at Bay 3 or 4.

International terminal - turn left out of the main entrance and walk through the boom gate towards the bus pick up bays. Wait at Bay 1 or 2.

Our friends at JUCY share their green and purple vans with us for a speedier shuttle service. So, if you see the JUCY van, hop on board for your free airport transfer service.



Address:	1 Hawkesford Rd, Cambridge, Hobart, TAS 7170
Reservations:	1800 875 018
Hours:	9:00am-4:00pm daily
Closed days:	Christmas Day, New Year's Day, Australia Day, Good Friday

Distance from city:

17.5 kilometres / 10.9 miles

Taxi fare city:

AUD \$55 approx

Distance from airport:

1.4 kilometres / 0.9 miles

Taxi fare airport:

AUD \$15 approx

Airport transfers:

After arriving at the Airport, collecting your luggage, and clearing customs, call Star RV at +64 9 600 1947 and press Option 4 for a free shuttle transfer. Our shuttle only runs during branch hours; the last shuttle leaves the airport 30 minutes before closing time.

Exit the terminal and wait at the public pick-up area.

If you see the JUCY or Star RV logo on a white van, you've found the right shuttle.

Nearest petrol station:

BP Hobart Airport – 3 Holyman Ave, Cambridge, Hobart, TAS 7170



Something special awaits.

Address:	75 McMinn Street, Darwin, NT 0800
Reservations:	1800 875 018
Hours:	Monday – Sunday 9am – 4pm
Closed days:	Seasonal Closure from 1 December 2024

Distance from city:

1 kilometre / 0.62 miles
(16 min walk)

Taxi fare city:

-

Distance from airport:

10 kilometres / 6.21 miles

Taxi fare airport:

AUD \$30 approx

Airport transfers:

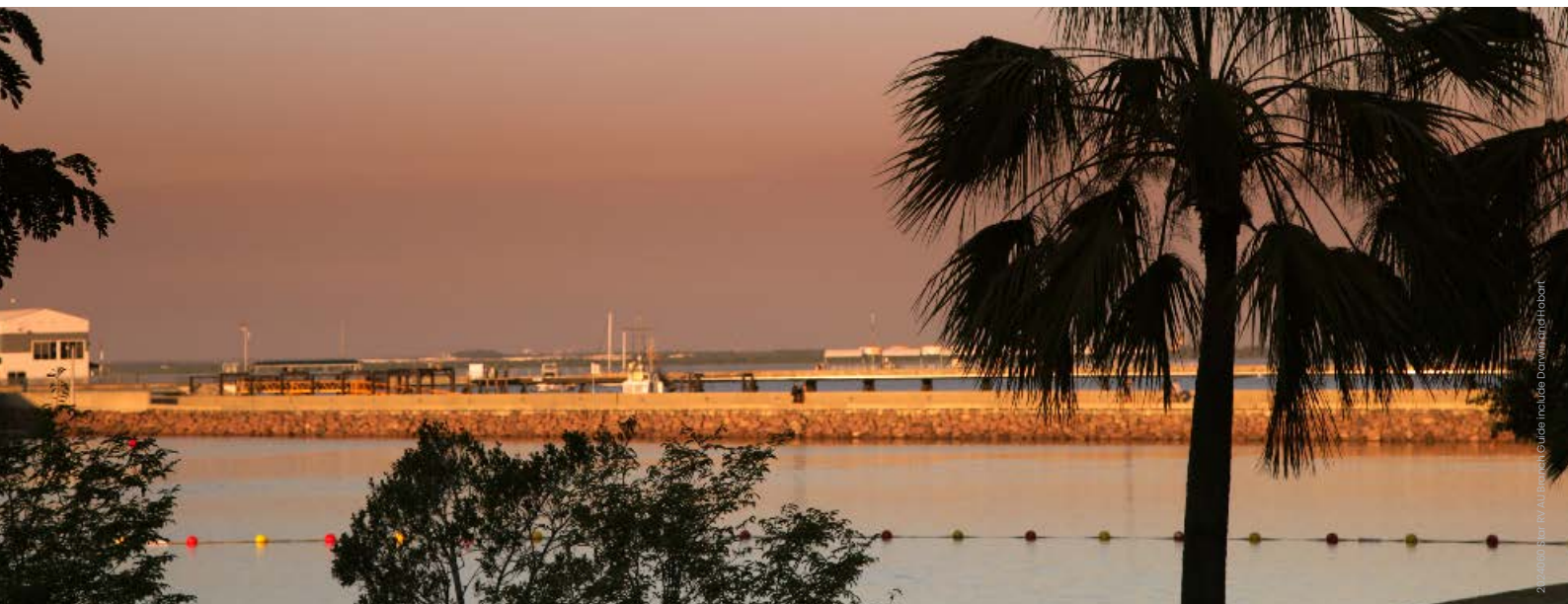
After arriving at the Airport, collecting your luggage, and clearing customs, call Star RV at +64 9 600 1947 and press Option 4 for a free shuttle transfer. Our shuttle only runs during branch hours; the last shuttle leaves the airport 30 minutes before closing time.

Exit the terminal and wait at the public pick-up area.

If you see the JUCY or Star RV logo on a white van, you've found the right shuttle.

Nearest petrol station:

Shell – 37 Daly St, Darwin City, NT 0800



Something special awaits.

Address:	1 Silicon Place, Tullamarine, VIC 3043
Reservations:	1800 875 018
Hours:	8:00am-6:00pm Monday to Friday 8:00am-2:00pm Saturday 10:00am-2:00pm Sunday
Closed days:	Christmas Day

Distance from city:

21 kilometres / 13 miles

Taxi fare city:

AUD \$70 approx

Distance from airport:

4.7 kilometres / 2.9 miles

Taxi fare airport:

AUD \$15 approx

Airport transfers:

After arriving at the Airport, collecting your luggage, and clearing customs, call Star RV at +64 9 600 1947 and press Option 4 for a free shuttle transfer. Our shuttle only runs during branch hours; the last shuttle leaves the airport 30 minutes before closing time.

Exit the terminal, head to the Hotels & Off-Airport Buses waiting area and wait here until we arrive.

Our friends at JUCY share their green and purple vans with us for a speedier shuttle service. So, if you see the JUCY van, hop on board for your free airport transfer service.



Something special awaits.

Address:	65 Worrell Avenue, High Wycombe, Perth, WA 6057
Reservations:	1800 875 018
Hours:	9:00am-4:00pm daily
Closed days:	Christmas Day, New Year's Day, Australia Day, Good Friday

Distance from city:

19 kilometres / 11.8 miles

Taxi fare city:

AUD \$45 approx

Distance from airport:

4.1 kilometres / 2.5 miles

Taxi fare airport:

AUD \$25 approx

Airport transfers:

After arriving at the Airport, collecting your luggage, and clearing customs, call Star RV at +64 9 600 1947 and press Option 4 for a free shuttle transfer. Our shuttle only runs during branch hours; the last shuttle leaves the airport 30 minutes before closing time.

Domestic and international terminals: Exit Terminal 1 through the main exit doors and proceed to the pick-up point, which is next to the main door for international arrivals.

You've found the right shuttle if you see the Star RV logo on a white van.



Something special awaits.

Address:	286 Coward Street, Mascot, NSW 2020
Reservations:	1800 875 018
Hours:	8:00am–5:00pm Monday to Friday 8:00am–2:00pm Saturday 9:00am–2:00pm Sunday
Closed days:	Christmas Day

Distance from city:

4.3 kilometres / 5 miles

Taxi fare city:

AUD \$25 approx

Distance from airport:

4.5 kilometres / 2.7 miles

Taxi fare airport:

AUD \$15 approx

Airport transfers:

After arriving at the Airport, collecting your luggage, and clearing customs, call Star RV at +64 9 600 1947 and press Option 4 for a free shuttle transfer. Our shuttle only runs during branch hours; the last shuttle leaves the airport 30 minutes before closing time.

Exit either the domestic or international terminal to the left and follow the Rideshare pick-up signs (it's about a 4-minute walk). Wait at the Rideshare pick-up area for your shuttle to arrive.

Our friends at JUCY share their green and purple vans with us for a speedier shuttle service. So, if you see the JUCY van, hop on board for your free airport transfer service.

