



Branch location guide

Something special awaits.



Pre-arrival check-in:

We share your taste for adventure and know that the beauty of self-guided travel is in the serendipity of a journey, the freedom of the open road. But we also know that little details can make all the difference. We do all we can to ensure that time exploring with Star RV is time well spent. To help you get ready to experience this sooner than you'd have thought, [check in](#) via our portal before you arrive at the branch.

Star RV pick up information:

Here's what you need to know when collecting during office hours:

- You can collect your Star RV only within branch hours and up to 30 minutes before the branch closing time.
- We do not offer after hours collection.

Star RV drop off information:

- We encourage you to drop off the motorhome at our branches during business hours to avoid any mishaps with the vehicle.
- Should you need to do an after hours drop off, please be advised that this will need prior approval from the Star RV reservations and branch teams.
 - The approval is subject to the individual branch's discretion on the day.
 - If our team approves, after hours drop offs will incur a \$40 fee.
 - **Note:** Customer will be fully responsible for any damage to the vehicles or parking fees incurred if dropping off after hours. The damage won't get covered under any excess reduction covers.

Airport transfers:

Star RV now provides shuttle transfers from all locations. Please check our New Zealand and Australia branch pages to find out more information on your specific drop off branch.

Address:	9 Richard Pearse Drive, Auckland, Mangere, 2022
Reservations:	0800 500 078
Hours:	8:30am-4:00pm daily
Closed days:	Christmas Day

Distance from city:

21 kilometres / 13 miles

Taxi fare city:

NZD \$95 approx

Distance from airport:

4.5 kilometres / 2.8 miles

Taxi fare airport:

NZD \$25 approx

Airport transfers:

Collect your bags and call us on 0800 500 078 or +649 600 0805. Select option #1, then #1, to request your free shuttle transfer. Our shuttle only runs between 8:30 am and 3:30 pm NZT.

Our friends at JUCY share their green and purple vans with us for a speedier shuttle service. So, if you see the JUCY van, hop on board for your free airport transfer service.

International airport - turn right when exiting customs and make your way to Door 5. Cross the pedestrian crossing to the furthest pick-up lane. Please wait there for your free shuttle to arrive.

Domestic airport - exit Door 5 and cross the pedestrian crossing to the furthest pick-up lane. Please wait there for your free ride to arrive.



Address:	157 Orchard Road, Mustang Park, Christchurch 8051
Reservations:	0800 500 078
Hours:	8:30am-4:00pm daily
Closed days:	Christmas Day

Distance from city:

12 kilometres / 7.5 miles

Taxi fare city:

NZD \$35 approx

Distance from airport:

2.6 kilometres / 1.6 miles

Taxi fare airport:

NZD \$15 approx

Airport transfers:

Collect your bags and call us on 0800 500 078 or +649 600 0805. Select option #1, then #2, to request your free shuttle transfer. Our shuttle only runs between 8:30 am and 3:30 pm NZT.

The shuttle pick-up point is located on the ground floor at the domestic end of the airport terminal. Exit door 1 or 2 and walk directly ahead to the shuttle pick-up area.

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Address:	52 Grant Road, Frankton, Queenstown 9300
Reservations:	0800 500 078
Hours:	8:30am-4:00pm daily
Closed days:	Christmas Day

Distance from city:

8.5 kilometres / 5.3 miles

Taxi fare city:

NZD \$35 approx

Distance from airport:

2.5 kilometres / 1.6 miles

Taxi fare airport:

NZD \$15 approx

Airport transfers:

Collect your bags and call us on 0800 500 078 or +649 600 0805. Select option #1, then #3, to request your free shuttle transfer. Our shuttle only runs between 8:30 am and 3:30 pm NZT.

To grab your shuttle ride, follow the signs to the transfer area, next to Jetstar and Air New Zealand's check-in areas.

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