

#### **Branch Locations**



### **Dallas Branch**

Our Dallas Fort Worth location is drop-off only location.

Just a reminder that vehicle drop-off starts at 8 am and needs to be completed by 10:30 am.

Address 3500 S Central Expy, McKinney, TX 75070

Web Address (URL) <a href="http://www.roadbearrv.com/dfw">http://www.roadbearrv.com/dfw</a>

Phone Number +1 (818) 865-2925

Toll Free Number +1 (866) 491-9853

Local Sales Tax 8.25%

Distances between Road Bear RV station and:

Dallas Fort Worth Intl. Airport (DFW) & -hotels (35 miles; no transfer)

Dallas Love Field Airport (DAL) (32 miles; no transfer)

Downtown Dallas Forth Worth (31 miles; no transfer)

The drop-off time is between 8:00 and 10.30 am. To take the complimentary transfer shuttle from the branch to the airport and other transfer points (see above), the drop-off must be completed not later than 10:30 am.

Check-In: <a href="http://www.roadbearrv.com/check-in">http://www.roadbearrv.com/check-in</a>

Opening hours

Monday - Friday - 8:00AM - 5:00PM

Saturday - 8:00AM - 1:00PM

Sunday - Closed

Closed on Holidays - New Year's Day, President's Day, Memorial Day, Independence Day, Labor Day,

Thanksgiving Day, Christmas Day

### **Denver Branch**

The Denver rental location is a good starting point for the Rocky Mountains and the Rocky Mountain National Park and a great gateway to Yellowstone NP. Staff at Denver speak both English and German and we have a complimentary shuttle service to Denver International Airport and local hotels.

For your convenience there are supermarkets, a Wal Mart and gas stations are all very close to our location.

Just a reminder that vehicle pick-up times are between 12.30 pm and 4 pm and vehicle drop-offs starts at 8 am and needs to be completed by 10:30 am. To book the complimentary shuttle service (see details below) please call us on the day that you arrive or by 9 am at the latest on the day that you are scheduled to collect your vehicle - transfer hours are between 11 am and 1 pm.

A Colorado Road Saftey Program fee applies to all rentals picking up from this location. Charges are an additional \$2 per day to a maximum charge of 45 days / \$88.

Address 7685 Dahlia Street, Commerce City, CO 80022, USA
Web Address (URL) <a href="http://www.roadbearrv.com/den">http://www.roadbearrv.com/den</a>
Phone Number +1 (720) 570-1100
Toll Free Number +1 (866) 457-1100
Local Sales Tax 4.75%
Mandatory Fee CO Road Safety Fee: \$ 2.00/day (\$ 88.00 max.)
Winterization Units may be winterized from mid-October until mid-April Distances between Road Bear RV station and:

Select Denver Intl. Airport (DEN) hotels (20 miles free transfer)
Denver Intl. Airport (DEN) (20 miles no pick-up only drop-off)
Downtown Denver (15 miles; no transfer)

Clients cannot pick up the vehicle the same day they arrive on an international flight (exceptions: Canada & Mexico when these countries are the place of departure, not layover). Therefore we recommend spending the first night in an airport hotel or motel.

Priority transfer service scheduling will be granted to customers who have supplied, via tour operator, travel agent or online <u>check-in</u>, their pick-up location and how they can be reached to confirm their exact pick-up time at least 72 hours in advance. If customers choose not to supply pick-up location 72 hours in advance, a complimentary shuttle service cannot be guaranteed.

All rental stations offer complimentary shuttle service from/to selected Airport Hotels and to most International Airports Monday through Saturday.

Allowed are 1 suitcase and 1 carry on per person. No oversized items such as bicycles, surf boards or other sports equipment can be transported. Strollers count as one piece of luggage. Excessive luggage is the client's responsability.

Transfer shuttles are normally scheduled between 11am and 1pm. Actual times depend on traffic situation and other factors only the local branch will be able to tell you the exact time you need to be ready. If you are arriving on a domestic flight or dropping off a car rental please do so early enough to be at one of the transfer locations in time. Note: A flight landing after 11 am usually means you won't make it in time to catch our shuttle and will have to use alternative transportation at your own cost (taxi or uber). Saturday shuttles might vary also - in any event call 2-3 days prior to pick up day or no later than 9 am on your pick up day to find out when and where you need to be ready to meet the shuttle driver.

The drop-off time is between 8:00 and 10.30 am. To take the complimentary transfer shuttle from the branch to the airport and other transfer points (see above), the drop-off must be completed no later than 10:30 am

Complete the online <u>check-in</u> to expedite the pick-up at our location.

We are looking forward to your visit!

International Arrivals
Find our list of complimentary shuttle transfer locations here.

Opening hours Monday - Friday - 8:00AM - 5:00PM Saturday - 8:00AM - 1:00PM Sunday - Closed

Closed on Holidays - New Year's Day, President's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day

Winter Closure: DEN: Closed 26 Nov 2022 to 26 Feb 2023; SEA: Closed 05 Jan 2023 to 05 Feb 2023

## Los Angeles Branch

Staff at our Los Angeles office speak English, German and Spanish and are ready to offer their expert advice on operating your rental RV plus some great local knowledge of local campgrounds and how to get the most out of your motorhome road trip.

Our Agoura Hills location leaves you within easy reach of the Malibu beaches, Beverley Hills or head north up the coast to Santa Barbara and there are grocery outlets, convenience stores and gas stations all close by to our rental location.

Just a reminder that vehicle pick-up times are between 12.30 pm and 4 pm and vehicle drop-offs starts at 8 am and needs to be completed by 10:30 am. To book the complimentary shuttle service (see details below) please call us on the day that you arrive or by 9 am at the latest on the day that you are scheduled to collect your vehicle - transfer hours are between 11 am and 1 pm.

Address 28404 Roadside Drive, Agoura Hills, CA 91301 Web Address (URL) <a href="http://www.roadbearrv.com/lax">http://www.roadbearrv.com/lax</a>
Phone Number +1 (818) 991-2794
Toll Free Number +1 (866) 527-6876
Local Sales Tax 9.50%
Distances between Road Bear RV station and:

Select Los Angeles Intl. Airport (LAX) hotels (40 miles; free transfer)

Los Angeles Intl. Airport (LAX) (40 miles no pick-up only drop-off)

Santa Monica (25 miles; no transfer)

Marina Del Rey / Venice (30 miles; no transfer) Downtown Los Angeles (35 miles; no transfer)

Burbank Airport (35 miles; **no transfer**)

Anaheim/Disneyland (70 miles; no transfer)

One-way rental cars are available from/to Thousand Oaks

Clients cannot pick up the vehicle the same day they arrive on an international flight (exceptions: Canada & Mexico when these countries are the place of departure, not layover). Therefore we recommend spending the first night in an airport hotel or motel.

Priority transfer service scheduling will be granted to customers who have supplied, via tour operator, travel agent or online <u>check-in</u>, their pick-up location and how they can be reached to confirm their exact pick-up time at least 72 hours in advance. If customers choose not to supply pick-up location 72 hours in advance, a complimentary shuttle service cannot be guaranteed.

All rental stations offer complimentary shuttle service from/to selected Airport Hotels and to most International Airports Monday through Saturday.

Allowed are 1 suitcase and 1 carry on per person. No oversized items such as bicycles, surf boards or other sports equipment can be transported. Strollers count as one piece of luggage. Excessive luggage is the client's responsability.

Transfer shuttles are normally scheduled between 11am and 1pm. Actual times depend on traffic situation and other factors only the local branch will be able to tell you the exact time you need to be ready. If you are arriving on a domestic flight or dropping off a car rental please do so early enough to be at one of the transfer locations in time. Note: A flight landing after 11 am usually means you won't make it in time to catch our shuttle and will have to use alternative transportation at your own cost (taxi or uber). Saturday shuttles might vary also - in any event call 2-3 days prior to pick up day or no later than 9 am on your pick up day to find out when and where you need to be ready to meet the shuttle driver.

The drop-off time is between 8:00 and 10.30 am. To take the complimentary transfer shuttle from the branch to the airport and other transfer points (see above), the drop-off must be completed no later than 10:30 am.

Complete the online <u>check-in</u> to expedite the pick-up at our location.

We are looking forward to your visit!

**International Arrivals** 

Find our list of complimentary shuttle transfer locations <u>here</u>.

Opening hours

Monday - Friday - 8:00AM - 5:00PM

Saturday - 8:00AM - 1:00PM

Sunday - Closed

Closed on Holidays - New Year's Day, President's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day

# Las Vegas Branch

Our Las Vegas location has a couple of great RV parks very close by plus a Wal Mart Super Centre. Close to 'The Strip' and the International Airport you can then choose to head to Lake Tahoe, Salt Lake City and the Valley of Fire or around 3 hours south on the Boulder Highway to Lake Mead.

Just a reminder that vehicle pick-up times are between 12.30 pm and 4 pm and vehicle drop-offs starts at 8 am and needs to be completed by 10:30 am. To book the complimentary shuttle service (see details below) please call us on the day that you arrive or by 9 am at the latest on the day that you are scheduled to collect your vehicle - transfer hours are between 11 am and 1 pm.

Address 4730 Boulder Highway, Las Vegas, NV 89121
Web Address (URL) http://www.roadbearrv.com/las
Phone Number +1 (702) 453-1109
Toll Free Number +1 (866) 303-1057
Local Sales Tax 8.38%
Distances between Road Bear RV station and:
Las Vegas Intl. Airport (LAS) & select hotels (5 miles; free transfer)
Strip (5-15 miles, select locations; free transfer)
Downtown Las Vegas (7 miles; no transfer)

General pick up time is 12:30 pm - 4 pm Monday through Friday and Saturday by appointment only (please note our shorter opening hours on Saturdays).

Clients cannot pick up the vehicle the same day they arrive on an international flight (exceptions: Canada & Mexico when these countries are the place of departure, not layover). Therefore we recommend spending the first night in an airport hotel or motel.

Priority transfer service scheduling will be granted to customers who have supplied, via tour operator, travel agent or online <a href="mailto:check-in">check-in</a>, their pick-up location and how they can be reached to confirm their exact pick-up time at least 72 hours in advance. If customers choose not to supply pick-up location 72 hours in advance, a complimentary shuttle service cannot be guaranteed.

All rental stations offer complimentary shuttle service from/to selected Airport Hotels and to most International Airports Monday through Saturday.

Allowed are 1 suitcase and 1 carry on per person. No oversized items such as bicycles, surf boards or other sports equipment can be transported. Strollers count as one piece of luggage. Excessive luggage is the client's responsability.

Transfer shuttles are normally scheduled between 11am and 1pm. Actual times depend on traffic situation and other factors only the local branch will be able to tell you the exact time you need to be ready. If you are arriving on a domestic flight or dropping off a car rental please do so early enough to be at one of the transfer locations in time. Note: A flight landing after 11 am usually means you won't make it in time to catch our shuttle and will have to use alternative transportation at your own cost (taxi or uber). Saturday shuttles might vary also - in any event call 2-3 days prior to pick up day or no later than 9 am on your pick up day to find out when and where you need to be ready to meet the shuttle driver.

The drop-off time is between 8:00 and 10.30 am. To take the complimentary transfer shuttle from the branch to the airport and other transfer points (see above), the drop-off must be completed no later than 10:30 am.

Complete the online <u>check-in</u> to expedite the pick-up at our location.

We are looking forward to your visit!

**International Arrivals** 

Find our list of complimentary shuttle transfer locations here.

Opening hours

Monday - Friday - 8:00AM - 5:00PM

Saturday - 8:00AM - 1:00PM

Sunday - Closed

Closed on Holidays - New Year's Day, President's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day

#### **New York Branch**

You probably don't want to be trying to maneuver your RV through the Big Apple traffic on the first day so our rental location is based in Middletown, New Jersey with easy access to the Garden State Parkway. Our friendly staff speak English and German and don't forget to check out our Specials page to see if we need any brand new motorhomes moved from our manufacturers in Middlebury Indiana to one of our rental locations.

Just a reminder that vehicle pick-up times are between 12.30 pm and 4 pm and vehicle drop-offs starts at 8 am and needs to be completed by 10:30 am. To book the complimentary shuttle service (see details below) please call us on the day that you arrive or by 9 am at the latest on the day that you are scheduled to collect your vehicle - transfer hours are between 11 am and 1 pm.

Address 2019 RT35 South Ambody, NJ 08879 (not in NY state!!!)

Web Address (URL) <a href="http://www.roadbearrv.com/nyc">http://www.roadbearrv.com/nyc</a>

Phone Number +1 (732) 495-0959

Toll Free Number +1 (866) 787-3682

Local Sales Tax 6.625%

Mandatory Fee New Jersey Domestic Security Fee: \$ 5.00/day (\$ 140.00 max.)

Winterization Units may be winterized from mid-October to mid-April

Distances between Road Bear RV station and:

Newark Airport (EWR) & - select hotels (20 miles; free transfer)

JFK and La Guardia airports (45 miles; no transfer)

New York City / Downtown Manhattan (35 miles; no transfer)

Public transportation via NJ TRANSIT train station (3 miles free transfer) from / to:

EWR Airport (\$ 16.75/PP; 35 min)

Penn Station in Manhattan (\$ 13.25/PP; 60 min)

From Penn Station in Manhattan to JFK (45 min): Subway to Howard Beach (\$ 4.00/PP) or LIRR train to Jamaica Station (\$ 7.50/PP), afterwards Air Tram (\$ 8.00/PP) Branch Transfer

General pick up time is 12:30 pm - 4 pm Monday through Friday and Saturday by appointment only (please note our shorter opening hours on Saturdays).

Clients cannot pick up the vehicle the same day they arrive on an international flight (exceptions: Canada & Mexico when these countries are the place of departure, not layover). Therefore we recommend spending the first night in an airport hotel or motel.

Priority transfer service scheduling will be granted to customers who have supplied, via tour operator, travel agent or online <u>check-in</u>, their pick-up location and how they can be reached to confirm their exact

pick-up time at least 72 hours in advance. If customers choose not to supply pick-up location 72 hours in advance, a complimentary shuttle service cannot be guaranteed.

All rental stations offer complimentary shuttle service from/to selected Airport Hotels and to most International Airports Monday through Saturday.

Allowed are 1 suitcase and 1 carry on per person. No oversized items such as bicycles, surf boards or other sports equipment can be transported. Strollers count as one piece of luggage. Excessive luggage is the client's responsability.

Transfer shuttles are normally scheduled between 11am and 1pm. Actual times depend on traffic situation and other factors only the local branch will be able to tell you the exact time you need to be ready. If you are arriving on a domestic flight or dropping off a car rental please do so early enough to be at one of the transfer locations in time. Note: A flight landing after 11 am usually means you won't make it in time to catch our shuttle and will have to use alternative transportation at your own cost (taxi or uber). Saturday shuttles might vary also - in any event call 2-3 days prior to pick up day or no later than 9 am on your pick up day to find out when and where you need to be ready to meet the shuttle driver.

The drop-off time is between 8:00 and 10.30 am. To take the complimentary transfer shuttle from the branch to the airport and other transfer points (see above), the drop-off must be completed no later than 10:30 am.

Complete the online <u>check-in</u> to expedite the pick-up at our location.

We are looking forward to your visit!

**International Arrivals** 

Find our list of complimentary shuttle transfer locations here.

Opening hours

Monday - Friday - 8:00AM - 5:00PM

Saturday - 8:00AM - 1:00PM

Sunday - Closed

Closed on Holidays - New Year's Day, President's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day

### Orlando Branch

Just a reminder that vehicle pick-up times are between 12.30 pm and 4 pm and vehicle drop-offs starts at 8 am and needs to be completed by 10:30 am. To book the complimentary shuttle service (see details below) please call us on the day that you arrive or by 9 am at the latest on the day that you are scheduled to collect your vehicle - transfer hours are between 11 am and 1 pm.

Address 3800 W Colonial Dr, Suite B, Orlando, FL 32808
Web Address (URL) <a href="http://www.roadbearrv.com/mco">http://www.roadbearrv.com/mco</a>
Phone Number +1 (407) 384-9241
Toll Free Number +1 (855) 926-8727
Local Sales Tax 6.50%
Distances between Road Bear RV station and:
Select Orlando Intl. Airport (MCO) hotels (17 miles; free transfer)
Orlando Intl. Airport (MCO) (17 miles; no pick-up only drop-off)
Downtown Orlando (5 miles; no transfer)
International Drive (8 miles; no transfer)
Disneyworld or Disneyworld hotel (23 miles; no transfer)
Sanford International airport (25 miles; no transfer)

Clients cannot pick up the vehicle the same day they arrive on an international flight (exceptions: Canada & Mexico when these countries are the place of departure, not layover). Therefore we recommend spending the first night in an airport hotel or motel.

Priority transfer service scheduling will be granted to customers who have supplied, via tour operator, travel agent or online <u>check-in</u>, their pick-up location and how they can be reached to confirm their exact pick-up time at least 72 hours in advance. If customers choose not to supply pick-up location 72 hours in advance, a complimentary shuttle service cannot be guaranteed.

All rental stations offer complimentary shuttle service from/to selected Airport Hotels and to most International Airports Monday through Saturday.

Allowed are 1 suitcase and 1 carry on per person. No oversized items such as bicycles, surf boards or other sports equipment can be transported. Strollers count as one piece of luggage. Excessive luggage is the client's responsability.

Transfer shuttles are normally scheduled between 11am and 1pm. Actual times depend on traffic situation and other factors only the local branch will be able to tell you the exact time you need to be ready. If you are arriving on a domestic flight or dropping off a car rental please do so early enough to be at one of the transfer locations in time. Note: A flight landing after 11 am usually means you won't make it in time to catch our shuttle and will have to use alternative transportation at your own cost (taxi or uber). Saturday shuttles might vary also - in any event call 2-3 days prior to pick up day or no later than 9 am on your pick up day to find out when and where you need to be ready to meet the shuttle driver.

The drop-off time is between 8:00 and 10.30 am. To take the complimentary transfer shuttle from the branch to the airport and other transfer points (see above), the drop-off must be completed no later than 10:30 am.

Complete the online check-in to expedite the pick-up at our location.

We are looking forward to your visit!

**International Arrivals** 

Find our list of complimentary shuttle transfer locations here.

Opening hours

Monday - Friday - 8:00AM - 5:00PM

Saturday - 8:00AM - 1:00PM

Sunday - Closed

Closed on Holidays - New Year's Day, President's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day

### San Francisco Branch

English, German and Dutch speaking staff are waiting to greet you at our San Francisco rental location. Head north to cross the famous Golden Gate Bridge, south to San Jose or just over 3 hours to the east lies the mighty Yosemite National Park. There is a grocery store and Wal-Mart very close to our location so you can stock up the refrigerator and our friendly team are happy to recommend local RV Parks.

Just a reminder that vehicle pick-up times are between 12.30 pm and 4 pm and vehicle drop-offs starts at 8 am and needs to be completed by 10:30 am. To book the complimentary shuttle service (see details below) please call us on the day that you arrive or by 9 am at the latest on the day that you are scheduled to collect your vehicle - transfer hours are between 11 am and 1 pm.

Address 420 San Leandro Blvd, San Leandro, CA 94577 Web Address (URL) http://www.roadbearrv.com/sfo Phone Number +1 (510) 564-4444 Toll Free Number +1 (866) 249-1119 Local Sales Tax 9.75%

Distances between Road Bear RV station and:

San Francisco Airport (SFO) & select hotels (30 miles; free transfer)

Note: The pickup at the SFO airport is in the "Kiss & Fly area" which requires a train, Uber or Lyft ride from the airport terminals. Downtown San Francisco (20 miles; **no transfer**)

Public transportation via San Leandro BART train station (0.8 miles free transfer): - SFO airport (approx. \$10.75/PP; 60 min) - Downtown San Francisco (approx. \$5.15/PP; 25 min). If the customer informs us via the VIP check-in at least 14 days in advance of the first rental, a free shuttle service is provided between our branch and the San Leandro BART train station. The BART train schedule can be found @ http://www.bart.gov/schedules/byline.aspx (select Fremont - Daly City or Dublin - Daly City). Branch Transfer

General pick up time is 12:30 pm - 4 pm Monday through Friday and Saturday by appointment only (please note our shorter opening hours on Saturdays).

Clients cannot pick up the vehicle the same day they arrive on an international flight (exceptions: Canada & Mexico when these countries are the place of departure, not layover). Therefore we recommend spending the first night in an airport hotel or motel.

Priority transfer service scheduling will be granted to customers who have supplied, via tour operator, travel agent or online <u>check-in</u>, their pick-up location and how they can be reached to confirm their exact pick-up time at least 72 hours in advance. If customers choose not to supply pick-up location 72 hours in advance, a complimentary shuttle service cannot be guaranteed.

All rental stations offer complimentary shuttle service from/to selected Airport Hotels and to most International Airports Monday through Saturday.

Allowed are 1 suitcase and 1 carry on per person. No oversized items such as bicycles, surf boards or other sports equipment can be transported. Strollers count as one piece of luggage. Excessive luggage is the client's responsability.

Transfer shuttles are normally scheduled between 11am and 1pm. Actual times depend on traffic situation and other factors only the local branch will be able to tell you the exact time you need to be ready. If you are arriving on a domestic flight or dropping off a car rental please do so early enough to be at one of the transfer locations in time. Note: A flight landing after 11 am usually means you won't make it in time to catch our shuttle and will have to use alternative transportation at your own cost (taxi or uber). Saturday shuttles might vary also - in any event call 2-3 days prior to pick up day or no later than 9 am on your pick up day to find out when and where you need to be ready to meet the shuttle driver.

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Opening hours

Monday - Friday - 8:00AM - 5:00PM

Saturday - 8:00AM - 1:00PM

Sunday - Closed

Closed on Holidays - New Year's Day, President's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day

### Seattle Branch

Staff at our Seattle office speak English and German and are ready to offer their expert advice on operating your rental RV plus some great local knowledge of local campgrounds and how to get the most out of your motorhome road trip.

Our Seattle location leaves you within easy reach of the National and State Parks in the Northwest of the USA and heading north to Canada is another option. There are grocery outlets, convenience stores and gas stations all close by to our rental location.

Just a reminder that vehicle pick-up times are between 12.30 pm and 4 pm and vehicle drop-offs starts at 8 am and needs to be completed by 10:30 am. To book the complimentary transfer (see details below) please call us two to three days ahead or at the latest on the day that you are scheduled to collect your vehicle - transfer hours are between 11 am and 1 pm.

Address 1541 S 96th St, Seattle, WA 98108

Web Address (URL) <a href="http://www.roadbearrv.com/sea">http://www.roadbearrv.com/sea</a>

Phone Number +1 (206) 334-7303

Toll Free Number +1 (855) 732-1541

Local Sales Tax 10.00% for reservations with 30 and more nights 17.70% for reservations up to 29 nights Winterization Units may be winterized from October 1 to April 30

Snow Chains Will be provided for pick-up or drop-off in the winter months. (Only charged when used – we urge the customers NOT to drive on snow/ice!)

Distances between Road Bear RV station and:

**Select** Seattle Intl. Airport (SEA) hotels (5 miles; **free transfer**)

Seattle Intl. Airport (SEA) (5 miles; no pick-up only drop-off)

Downtown Seattle (8 miles; no transfer)

Public transportation with bus 132 from downtown Seattle to stop Des Moines Memorial Dr S & S 96th St (approx. \$2.50/PP, 30 min from downtown; 0.2 mile from branch; no transfer)

General pick up time is 12:30 pm - 4 pm Monday through Friday and Saturday by appointment only (please note our shorter opening hours on Saturdays).

Clients cannot pick up the vehicle the same day they arrive on an international flight (exceptions: Canada & Mexico when these countries are the place of departure, not layover). Therefore we recommend spending the first night in an airport hotel or motel.

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We are looking forward to your visit!

International Arrivals

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Check-In: http://www.roadbearrv.com/check-in

Opening hours

Monday - Friday - 8:00AM - 5:00PM

Saturday - 8:00AM - 1:00PM

Sunday - Closed

Closed on Holidays - New Year's Day, President's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day