

EL MONTE RV

El Monte RV – Transfer & Hotel Information *Current: Updated June 2019*

Transfer Information

- Pick up and Return courtesy shuttle service is offered *free of charge* at our major locations.
- Clients, agents and tour operators are requested to indicate at the time of booking how many persons will be traveling.
- El Monte RV's transfer is optional. Alternative transfer options have been provided where available.
- Shuttle transfers (where available) are offered as a courtesy and have no monetary value, therefore transfers are not eligible for refunds for any reason including but not limited to: traffic delays, security restrictions, acts of God, etc.

Standard Transfer: Pick Up

- Locations:
 - Standard Transfer is available at: DFW, LAS, LAX, MCO, NYC (Newark airport area only), SFO and YVR only.
- Notification:
 - Clients are encouraged to complete the online check in at: <http://myelmonterv.com/check-in> no less than 7 days prior to vehicle take over.
- Contact number:
 - Client must call 1-800-367-6507* no later than 9:00 AM the morning of motor home takeover to schedule pick up time and confirm hotel entrance.
 - *Under no circumstances should clients arrive unannounced.*
- Transfer time:
 - Shuttle arrives between 10:00 AM and 2:00 PM at designated hotels only.
 - Note: Delays may occur during peak season, certain holiday or heightened security periods. No refunds are given for transfer delays.
- Vancouver (YVR) transfer:
 - Client must call 1-800-367-6507* between 9:00-9:30 AM the morning of motor home takeover to schedule pick up time and confirm hotel entrance.
 - Pick up from specific Vancouver airport area hotels only.
 - Pick up time after 12:00 pm.
 - Transfer shuttle departs El Monte RV station at approximately 11:00 am.
 - US Border Crossing Fee of \$6 per person is required at the border. Clients should be aware that a visa to enter the United States may be required.
 - No transfer is offered to downtown SEATTLE or to SEATAC Airport.
- NYC (NYC) Midtown Manhattan transfer:
 - Customers will be charged \$80 per direction for Midtown Manhattan hotel transfers.
 - Midtown Manhattan pickups occur after 1pm.

Priority AM Departure (PAD) Program: See 'Value Rates and Pricing' for PAD fee.

- PAD locations / Hotels:
 - Restricted to the following locations: DFW, LAS, LAX, MCO, NYC & SFO.
 - PAD is restricted solely to those hotels designated as PAD hotels in El Monte RV's 'Transfer & Hotel Information' pages
- Notification:
 - Clients are required to complete the online check in at: <http://myelmonterv.com/check-in> no less than 7 days prior to vehicle takeover.
 - There are no refunds for PAD surcharge if we do not receive PAD hotel information 7 days prior to pick up. No exceptions.
 - In the event client, or agent, fails to notify El Monte RV, or notifies us less than 7 days prior to takeover a courtesy transfer may not be provided in which case clients must provide their own transfer at their own expense.
- Contact numbers:
 - PAD Transfer instructions. A pre-recorded message is available at 1-800-337-2199* which instructs at what time and at which entrance clients should wait for transfer shuttle:
 - It is recommended that clients also call 1-800-367-6507* the day before motor home takeover to confirm pick up time and hotel entrance.
- Transfer time:
 - PAD Shuttle generally arrives between 7:15 am - 8:00. PAD transfer may begin as early as 6:45 am. Therefore, it is necessary that clients call 1-800-337-2199 beforehand for exact times.

Standard Transfer: Return

- Locations:
 - Return transfer is provided free of charge as a courtesy at: DFW, LAS, LAX, MCO, NYC (Newark airport area only), SFO and YVR only.
- Transfer time:
 - Generally the shuttle will depart rental station between 8:15 am and 1:00 pm.
 - Only one return shuttle may be offered so clients should plan accordingly.
 - If clients are under time constraints due to departure flight time, then they should not rely on the Courtesy Shuttle as we cannot guarantee exact departure times from the rental office, nor can we be held in any way liable for delays or missed flights/connections. The clients will need to provide their own transportation at their own expense.
- Vancouver (YVR) transfer:
 - Courtesy Shuttle departs YVR location at approximately 11:00 am.
 - Due to increased security and traffic, delays crossing into Canada are possible. El Monte RV is not responsible for any refunds of any type as a result of border crossing delays.
 - No transfer is provided to downtown SEATTLE or SEATAC Airport.
- NYC (NYC) Midtown Manhattan transfer:
 - Customers will be charged \$80 per direction for Midtown Manhattan hotel transfers.

Self-Transfer:

- Takeover scheduling:
 - Clients must call 1-800-367-6507* no later than 9:30 am on the morning of scheduled pick-up to arrange vehicle takeover time.
 - ***Under no circumstances should clients arrive unannounced.***
- Takeover time:
 - After 1:00 pm, even if clients arrive earlier; subject to vehicle readiness.
 - Clients may book PAD in advance which will guarantee them a departure ready vehicle no later than 11:00, even if they arrive via self-transfer.

LAX

LOS ANGELES, CALIFORNIA

**12818 Firestone Blvd
Santa Fe Springs, CA 90670
(562) 404-9300**

**Travel time from airport: 40 - 50 min.
Distance from airport: 26 mi.
Taxi charge (approx.): \$70 - \$90**

**Travel time from downtown: 25 - 30 min.
Distance from downtown: 20 mi.
Taxi from downtown: \$85 - \$95**

**Travel time from Disney: 20 - 30 min.
Distance from Disneyland: 15 mi.
Taxi charge (approx.): \$40 - \$50**

- PAD options are indicated.
- No service from/to any hotel not listed.
- No transfer is offered directly from the airport arrival terminals.
- Return transfer offered directly to any hotel listed below or to the airport departure terminals.

Crowne Plaza
5985 West Century Blvd
Tel: 310-642-7500
Customers will need to meet the shuttle:
Outside main hotel entrance [PAD: CRWN]

Four Points Sheraton
9750 Airport Blvd
Tel: 310-645-4600
Customers will need to meet the shuttle:
Outside main hotel entrance [PAD: FPSH]

Hilton Airport
5711 W. Century
Tel: 310-410-4000
Customers will need to meet the shuttle:
Outside west side entrance [PAD: HILT]

Marriott
5855 West Century Blvd
Tel: 310-641-5700
Customers will need to meet the shuttle:
Outside main hotel entrance [PAD: MARR]

Custom Hotel
8639 Lincoln Blvd
Tel: 310-645-0400
Customers will need to meet the shuttle:
Outside the main hotel entrance

Fairfield Inn & Suites
525 North Sepulveda Blvd
Tel: 310-356-4577
Customers will need to meet the shuttle:
Outside the main hotel entrance

Holiday Inn
9901 S. La Cienega Blvd
Tel: 310-649-5151
Customers will need to meet the shuttle:
Outside the main hotel entrance

Holiday Inn Express
8620 Airport Blvd
Tel: 310-645-7700
Customers will need to meet the shuttle:
Outside the main hotel entrance

Hyatt Regency
6225 W. Century Blvd. & Sepulveda
Tel: 424-702-1234
Customers will need to meet the shuttle:
Outside the main hotel entrance

Sheraton Gateway
6101 W. Century Blvd
Tel: 310-642-1111
Customers will need to meet the shuttle:
Outside the main hotel entrance

Best Western Plus LAX
5005 W Century Blvd
Tel.: 310-677-7733
Customers will need to meet the shuttle:
Outside the main hotel entrance

SFO

DUBLIN, CALIFORNIA

**6301 Scarlett Ct.
Dublin, CA 94568
(925) 803-0331**

**Travel time from airport: 1 - 1.2 hrs.
Distance from airport: 38 mi.
Taxi charge (approx.): \$125 - \$150**

**Travel time from downtown: 1 – 1.2 hrs.
Distance from downtown: 37 mi.
Taxi charge (approx.): \$125 - \$150**

- PAD options are indicated.
- No service from/to any hotel not listed.
- No transfer is offered directly from the airport arrival terminals.
- Return transfer offered directly to any hotel listed below or to the airport departure terminals.

Dublin (SFO) Office recommends using the following transportation options:

- *BART* (Bay Area Rapid Transit) to Dublin/Pleasanton Station, which is 5 minutes from Dublin office.
 - To / From Downtown:
Approx.: \$5.50 / 60 min.
 - To / From SFO airport:
Approx.: \$15.50 / 1.5 hrs.
 - For schedules: www.bart.org
 - Taxi from Dublin Bart station to SFO station approx... \$10.
 - Clients must call SFO for RV take over time.

Crowne Plaza San Francisco Int'l Airport

1177 Airport Blvd., Burlingame

Tel: 650-342-9200

Customers will need to meet the shuttle:

Outside main hotel entrance [PAD: CPSF]

BEI Hotel San Francisco

(formerly Holiday Inn Civic Center)

50 8th Street

Tel: 415-626-6103

Customers will need to meet the shuttle:

Outside main hotel entrance [PAD: BEIH]

Holiday Inn Golden Gateway

1500 Van Ness Ave.

Tel: 415-441-4000

Customers will need to meet the shuttle:

Outside main hotel entrance [PAD: HIGG]

Holiday Inn SFO Airport

275 South Airport Blvd

Tel: 650-873-3550

Customers will need to meet the shuttle:

Outside main hotel entrance [PAD: HISF]

Whitcomb Hotel

1231 Market Street

Tel: 415-626-8000

Customers will need to meet the shuttle:

Outside main hotel entrance [PAD: WHIT]

Travelodge-North Airport

326 S. Airport Blvd

Tel: 650-583-9600

Customers will need to meet the shuttle:

Outside main hotel entrance

LAS

LAS VEGAS, NEVADA

3800 Boulder Highway;
Las Vegas, NV 89121
(702) 269-8000

Travel time from airport/strip: 20 - 30 min.
Distance from airport/strip: 10 - 15 mi.
Taxi charge (approx.): \$40 - \$60

- PAD options are indicated.
- No service from/to any hotel not listed.
- No transfer is offered directly from the airport arrival terminals or car rental terminal.
- Return transfer offered directly to any hotel listed below, to the airport departure terminals, or to the car rental terminal.

Best Western Mardi Gras [PAD: BWMG]
3500 Paradise Road
Tel: 702-731-2020
Customers will need to meet the shuttle:
Outside the Front hotel entrance

Excalibur [PAD: EXCL]
3850 South Las Vegas Blvd S
Tel: 702-597-7777
Customers will need to meet the shuttle:
Outside at the rear rotunda

Mandalay Bay [PAD: MDLY]
3950 Las Vegas Blvd S
Tel: 702-632-7777
Customers will need to meet the shuttle:
Shuttle Bus Pickup Area

New York New York [PAD: NYNY]
3790 Las Vegas Blvd S
Tel: 702-740-6969
Customers will need to meet the shuttle:
Shuttle Bus Pickup Area to the right of Main Entrance

Tuscany Suites [PAD: TUSC]
255 E. Flamingo Road
Tel: 702-893-8933
Customers will need to meet the shuttle:
Outside the Front hotel entrance

Bally's
3645 Las Vegas Blvd S
Tel: 702-739-4111
Customers will need to meet the shuttle:
Outside at the North Side Shuttle Bus Area

Bellagio
3600 Las Vegas Blvd S
Tel: 702-693-7111
Customers will need to meet the shuttle:
Outside at downstairs shuttle bus area

Caesar's Palace
3570 S Las Vegas Blvd
Tel: 866-227-5938
Customers will need to meet the shuttle:
Outside Main Entrance across from Fountain

Circus Circus
2880 Las Vegas Blvd S
Tel: 702-734-0410
Customers will need to meet the shuttle:
Rear Valet (Outside Registration)

Flamingo
3555 Las Vegas Blvd S
Tel: 702-733-3111
Customers will need to meet the shuttle:
Shuttle Pickup Area next to Valet; NOT Taxi Line

Luxor
3900 S Las Vegas Blvd
Tel: 702-262-4000
Customers will need to meet the shuttle:
North Side Shuttle Bus Pickup Area

MGM Grande
3799 Las Vegas Blvd S
Tel: 702-891-1111
Customers will need to meet the shuttle:
Shuttle Bus Pickup Area to the right of Main Entrance

Venetian Resort
3355 Las Vegas Blvd S
Tel: 702-414-1000
Customers will need to meet the shuttle:
Sands Expo Shuttle Area

NYC

LINDEN, NEW JERSEY

**3401 B Tremley Point Road
Linden, New Jersey 07036
(908) 474-9000**

**Travel time Mid-Manhattan: 45 - 60 min.
Taxi charge (approx.): \$100 - \$125**

**Travel time from EWR: 15 min.
Taxi charge (approx.): \$45 - \$55**

- PAD options are indicated.
- No service from/to any hotel not listed.
- No transfer is offered directly from the airport arrival terminals.
- Return transfer offered directly to any hotel listed below or to the airport departure terminals.
- No transfers to JFK and La Guardia
- An \$80 transfer fee is charged for each direction for transfers to / from NYC Midtown Manhattan hotels.

NEW JERSEY

Hampton Inn [PAD: HAMP]
501 W. Edgar Road – Linden
Tel: 908-862-3222
Hotel provides free shuttle transfer to El Monte RV's NYC station.
To arrange, clients advise the front desk upon arrival.
Clients must call NYC for RV take over time.

Hilton Newark [PAD: HINW]
1170 Spring Street – Newark Area
Tel: 908-351-3900
Customers will need to meet the shuttle:
Outside the main hotel entrance

Country Inn & Suites [PAD: COIN]
100 International Blvd
Tel: 908-282-0020
Customers will need to meet the shuttle:
Outside the main hotel entrance

Crown Plaza Newark Airport
901 Spring St.
Elizabeth, NJ 07201
Tel: 908-527-1600
Customers will need to meet the shuttle:
Outside the main hotel entrance

Renaissance Newark Airport Hotel
1000 Spring St.
Elizabeth, NJ 07201
Tel: 908-436-4600
Customers will need to meet the shuttle:
Outside the main hotel entrance

Embassy Suites Newark Airport
95 International Blvd
Elizabeth, NJ 07201
Tel: 908-558-0752
Customers will need to meet the shuttle:
Outside the main hotel entrance

NEW YORK CITY (Midtown Manhattan)

Hilton Garden Inn Times Square
790 Eight Ave. @ 48th-49th – Manhattan
Tel: 212-541-4849
Customers will need to meet the shuttle:
Outside the main hotel entrance

The Watson Hotel
440 57th / between 9th & 10th – Manhattan
Tel: 212-581-8100
Customers will need to meet the shuttle:
Outside the main hotel entrance

The Travel Inn
515 42nd @ 10th/Times Square – Manhattan
Tel: 212-695-7171
Customers will need to meet the shuttle:
Outside the main hotel entrance

MCO

ORLANDO, FLORIDA

**3800 W Colonial Drive
Orlando, FL 32808
(407) 872-7730**

Travel time from airport: 25 - 35 min.
Distance from airport: 15 mi.
Taxi charge (approx.): \$40 - \$60

Travel time from Int'l Dr.: 25 - 35 min.
Distance from Int'l Dr.: 15 mi.
Taxi charge (approx.): \$40 - \$60

- PAD options are indicated.
- No service from/to any hotel not listed.
- No transfer is offered directly from the airport arrival terminals.
- Return transfer offered directly to any hotel listed below or to the airport departure terminals.

Days Inn International Drive [PAD: DINT]
5858 International Drive
Tel: 407-351-4410
Customers will need to meet the shuttle:
Outside the main hotel entrance

International Palms Resort [PAD: INPA]
6515 International Drive
Tel: 800-354-8332
Customers will need to meet the shuttle:
Outside the main hotel entrance

La Quinta Inn North [PAD: LAQU]
7160 N. Frontage Road
Tel: 407-240-5000
Customers will need to meet the shuttle:
Outside the main hotel entrance

Marriott Orlando Airport
7499 Augusta National Drive
Tel: 407-851-9000
Customers will need to meet the shuttle:
Outside the main hotel entrance

Rosen Inn International
7600 International Drive
Tel: 407-996-1600
Customers will need to meet the shuttle:
Outside the main hotel entrance

Rosen Inn at Pointe Orlando [PAD: RIPO]
9000 International Drive
Tel: 407-996-8585
Customers will need to meet the shuttle:
Outside the main hotel entrance

Doubletree Hilton at Universal
5780 Major Blvd
Tel: 407-351-1000
Customers will need to meet the shuttle:
Outside the main hotel entrance

Wyndham Orlando Resort [PAD: WYND]
8001 International Drive
Tel: 407-351-2420
Customers will need to meet the shuttle:
Outside the main hotel entrance

Sheraton Suites
7550 Augusta National Drive
Tel: 407-240-5555
Customers will need to meet the shuttle:
Outside the main hotel entrance

Holiday Inn Airport
5750 T. G. Lee Blvd
Tel: 407-851-6400
Customers will need to meet the shuttle:
Outside the main hotel entrance

YVR

FERNDALE, WASHINGTON

5242 Pacific Highway
Ferndale, WA 98248
(360) 380-3300

Travel time from YVR airport: 60 – 80 min.
Distance from YVR airport: 52 mi.
Taxi/limo charge (approx.): \$275 - \$350

Travel time from SEATAC: 90 – 120 min.
Distance from SEATAC: 125 mi.
Taxi/limo charge (approx.): \$275 - \$350

VANCOUVER B.C. (YVR) to El Monte RV Transfer:

- PAD option not available.
- Pick up time after 12:00 PM.
- No service from/to any hotel not listed.
- No transfer is offered directly from the airport arrival terminals.
- US Border Crossing Fee: \$6 per person.
- Due to increased security and traffic, delays crossing into the US are possible. El Monte RV is not responsible for refunds of any type as a result of border crossing delays.
- Clients should expect border crossing delays into the US on weekends due to increased traffic.
- A Visa to enter the United States may be required.
- SEATAC / Seattle Downtown: El Monte RV does not offer transfer service from SEATAC hotels or Seattle downtown areas. Clients will need to provide their own transportation at their own expense to or from these areas.

El Monte RV to VANCOUVER B.C. (YVR) Transfer:

- Transfer Shuttle departs YVR location at approx. 11:00am.
- Due to increased security and traffic, delays crossing into Canada are possible. El Monte RV is not responsible for any refunds of any type as a result of border crossing delays.
- Return transfer offered directly to any hotel listed below or to the airport departure terminals.

- SEATAC / Seattle Downtown: El Monte RV does not offer transfer service to SEATAC hotels or Seattle downtown areas. Clients will need to provide their own transportation at their own expense to or from these areas.

Ferndale (YVR) Office recommends using one of the following transportation options:

- YVR: Bus Shuttle: cost is approx. \$40 per person from the Vancouver Airport.
 - *QuickShuttle* stops at the Bellingham Airport. See Quickcoach.com
 - *BellAir Shuttle* stops at the Bellingham Airport.
 - *Greyhound* bus stops at the Bellingham bus station.
 - *Bolt* bus stops at Cordata Station in Bellingham. Cost is about \$15 (from Seattle Downtown)
- Rental Car: From Vancouver Airport / SEATAC to Bellingham Airport: Avis has no drop fee and unlimited miles. Approximate cost: \$60 - \$150. No charge for transfer from Bellingham Airport.
- SEATAC: Airporter Shuttle to Bellingham airport: approx. \$40 / person. See: airporter.com
- No charge for transfer from Bellingham Airport or from Bellingham bus station.

Pacific Gateway Hotel

3500 Cessna Drive, Richmond, BC
Tel: 604-278-1241
Customers will need to meet the shuttle:
Outside the main entrance

Fairmont

3111 Grant McConachie Way, Vancouver, BC
Tel: 604-207-5200
Customers will need to meet the shuttle:
Outside the main hotel entrance

Sandman Signature

10251 St. Edwards, Richmond, BC
Tel: 604-303-8888
Customers will need to meet the shuttle:
Outside the main hotel entrance

Accent Inn

10551 St. Edwards Drive, Richmond, BC
Tel: 800-434-6835
Customers will need to meet the shuttle:
Outside the main hotel entrance

Travelodge

3071 St. Edwards, Vancouver, BC
Tel: 604-278-5155
Customers will need to meet the shuttle:
Outside the main hotel entrance

DFW

MCKINNEY, TEXAS

**3500 S. Central Expressway (Hwy 75)
McKinney, TX 75070
(972) 562-1900**

Travel time from airport: 45 - 55 min.
Distance from airport: 37 mi.
Taxi charge (approx.): \$80 - \$100

- **NEW!** PAD option now available.
- No service from/to any hotel not listed.
- No transfer is offered directly from the airport arrival terminals.
- Return transfer offered directly to any hotel listed below or to the airport departure terminals.

Dallas (DFW) Office recommends using the following transportation option:

- Public transportation: *DART* (Dallas Area Rapid Transit).
 - Take the train to Parker Road DART rail station in Plano, TX. Approx. 15 minutes from DFW office. Taxi from station to DFW office, or call for transfer.
 - For DART schedules: www.dart.org

Best Western Plus DFW Airport Suites

5050 W. John Carpenter Fwy. – Irving
Tel: 972-870-0530

Customers will need to meet the shuttle:

In the front lobby **[PAD:BWST]**

Comfort Suites - DFW Airport North

5000 W. John Carpenter Fwy – Irving
Tel: 972-929-5757

Customers will need to meet the shuttle:

In the front lobby **[PAD:CMID]**

Grand Hyatt DFW Airport

2337 S. International Pkwy – DFW Airport
Tel: 972-453-1234

Customers will need to meet the shuttle:

In the front lobby **[PAD:GHYD]**

Holiday Inn Express – DFW Airport North

4550 W. John Carpenter Freeway - Irving
Tel: 972-929-4499

In the front lobby **[PAD:HIEX]**

Hyatt Regency DFW Airport

2334 International Parkway
Tel: 972-453-1234

Customers will need to meet the shuttle:

In the front lobby **[PAD:HYRG]**

Motel 6 Dallas - DFW Airport North

7800 Heathrow Drive – Irving
Tel: 972-915-3993

Customers will need to meet the shuttle:

In the front lobby

Sheraton – DFW Airport North

4440 W. John Carpenter Freeway – Irving
Tel: 972-929-8400

In the front lobby **[PAD:SHER]**

Sleep Inn DFW Airport North

4770 Plaza Drive – Irving
Tel: 972-929-8888

Customers will need to meet the shuttle:

In the front lobby

Westin – DFW Airport North

4545 W. John Carpenter Freeway – Irving
Tel: 972-929-4500

In the front lobby **[PAD:WEST]**

Wingate by Wyndham DFW North Irving

8220 Esters Blvd – Irving
Tel: 972-929-4600

Customers will need to meet the shuttle:

In the front lobby

DEN

LOUVIERS, COLORADO

c/o All Stars RV
5989 Main Street
Louviers, CO 80131
Tel: 720-348-0404

Travel time from airport: 65 - 80 min.
Distance from airport: 49 mi.
Taxi charge from airport: \$110 - \$160
Taxi charge from downtown: \$85 - \$120

- Standard Transfer and PAD option not available.
- El Monte RV does not offer transfer service from/to any hotels or airports in the Denver area. Clients will need to provide their own transportation at their own expense.
- Clients will need to call (720) 348-0404 on the morning of scheduled pick up day to arrange a vehicle pick up time and be at the rental station no less than one hour before the official closing time.

Denver (DEN) Office recommends using the following transportation option:

- *Metro Taxi*
Tel: (303) 333-3333
www.metrotaxidenver.com

MIA

MIAMI, FLORIDA

C/o RV Florida Group LLC
13690 SW 248 St.
Princeton, FL, 33032
Tel: 305-362-2777

Travel time from airport: 35 - 45 min.
Distance from airport: 19 mi.
Taxi charge (approx.): \$60 - \$70

- Standard Transfer and PAD option not available.
- El Monte RV does not offer transfer service from/to any hotels or airports in the Miami area. Clients will need to provide their own transportation at their own expense.
- Clients will need to call (305) 362-2777 on the morning of scheduled pick up day to arrange a vehicle pick up time and be at the rental station no less than one hour before the official closing time.

ORD

GLEN ELLYN, ILLINOIS

**C/o Art's RV
21W700 North Ave.
Glen Ellyn, IL 60137
Tel: 630-469-1936**

**Travel time from airport: 25 - 30 min.
Distance from airport: 17 mi.
Taxi charge (approx.): \$70 - \$90**

- Standard Transfer and PAD option not available.
- El Monte RV does not offer transfer service from/to any hotels or airports in the Chicago area. Clients will need to provide their own transportation at their own expense.
- Clients will need to call (630) 469-1936 on the morning of scheduled pick up day to arrange a vehicle pick up time and be at the rental station no less than one hour before the official closing time.

PHX

PHOENIX, ARIZONA

**C/o Ultimate Collision & RV
8112 North 75th Avenue
Peoria, AZ 85345
Tel. 623-289-9335**

**Travel time from airport: 30 - 45 min.
Distance from airport: 18 mi.
Taxi charge (approx.): \$75 - \$100**

- Standard Transfer and PAD option not available.
- El Monte RV does not offer transfer service from/to any hotels or airports in the Phoenix area. Clients will need to provide their own transportation at their own expense.
- Clients will need to call (623) 465-7331 on the morning of scheduled pick up day to arrange a vehicle pick up time and be at the rental station no less than one hour before the official closing time.

Phoenix (PHX) Office recommends using the following transportation option:

- Customers may be able to arrange transfer from the Phoenix airport directly with the Phoenix location on a limited basis. Customer need to call 623-465-7331 at least 24 hrs. prior to departure to make this arrangement.

SAN

SANTEE, CALIFORNIA

**C/o Santee Rents
8665 Mission Gorge Road
Santee, CA 92071
Tel: 619-449-1513**

**Travel time from airport: 35 - 45 min.
Distance from airport: 20 mi.
Taxi charge (approx.): \$80 - \$100**

- Standard Transfer and PAD option not available.
- El Monte RV does not offer transfer service from/to any hotels or airports in the San Diego area. Clients will need to provide their own transportation at their own expense.
- Clients will need to call (619) 449-1513 on the morning of scheduled pick up day to arrange a vehicle pick up time and be at the rental station no less than one hour before the official closing time.

SLC

NORTH SALT LAKE CITY, UTAH

**C/o Full Service Storage, LLC
3490 W 1820 S, Suite B
Salt Lake City, UT 84104
Tel: 801-256-6818**

**Travel time from airport: 15 - 20 min.
Distance from airport: 6 mi.
Taxi charge (approx.): \$20 - \$50**

- Standard Transfer and PAD option not available.
- El Monte RV does not offer transfer service from/to any hotels or airports in the Salt Lake City area. Clients will need to provide their own transportation at their own expense.
- Clients will need to call (801) 936-1010 on the morning of scheduled pick up day to arrange a vehicle pick up time and be at the rental station no less than one hour before the official closing time.

Salt Lake City (SLC) Office recommends using the following transportation option:

- Salt Lake City public transportation service:
UTA (Utah Transit Authority)
 - There is a bus stop directly in front of SLC office.
 - For schedule and rates go to:
www.rideuta.com
 - “Yellow Cab”, call 801-521-2100

Same Day Flight Arrival

Clients may only collect the motorhome on the same day that their flight arrives if . . .

- 1) *They call the rental office after arrival to arrange a vehicle pick-up time.*
- 2) Clients provide their own transportation at their own expense. El Monte RV does not offer transfer service for same day flight arrival.
- 3) **They arrive at our rental station no less than 1 hour before station's official closing time.**
- 4) Clients are encouraged to complete the online check in at: <http://myelmonterv.com/check-in> no less than 7 days prior to vehicle take over

Please remember to take potential flight delays, customs, baggage claim and traffic into account before deciding to collect the motorhome on the same day that the flight arrives. *Whether the flight is domestic or international, the requirements regarding Same Day Flight Arrival are the same.*

PAD Program & same day flight arrival:

- 1) Clients provide their own transportation at their own expense. El Monte RV does not offer transfer service for same day flight arrival.
- 2) **Clients cannot participate in our Priority AM Departure Program on the same day that their flight arrives unless they can get to the rental office by 10 am local time.**